

(Please print or complete electronically.)

NAME (REQUIRED)		APPELLATION <input type="checkbox"/> Mr. <input type="checkbox"/> Mrs. <input type="checkbox"/> Ms.	
TELEPHONE (REQUIRED)	EMAIL ADDRESS (REQUIRED)		
COMPANY NAME			
MAILING ADDRESS			
CITY	STATE	ZIP	

Designation being applied for:

Certified Insurance Consumer Service Representative (CICSR®)

In accordance with the rules established by the IRES Board of Directors, to earn the CICSR® designation, an individual must:

- 1) Satisfy the specified curriculum requirements.
- 2) Have two or more years of full time experience with an insurance regulatory agency, or in the insurance industry. Regulatory contractors with two years of experience are also eligible.
- 3) Be a General or Individual Sustaining Member in good standing.

In applying for the CICSR® designation, you must certify that you are an IRES member or are applying for IRES membership with this submission. If you are not already an IRES member, then a membership application and the applicable annual membership dues must be submitted with this application.

I hereby attest that I am currently a General Member or Individual Sustaining Member in good standing of the Insurance Regulatory Examiners Society, or am becoming a General Member or Individual Sustaining Member. In addition, by signing below I attest that I have two years of full time regulatory or insurance industry service.

I authorize the Insurance Regulatory Examiners Society and persons acting on its behalf to obtain such other and further information as may be necessary to verify the information provided in this application and to evaluate my eligibility for the designation. I further authorize my educational institution, governmental agency, employer, supervisor or any other organization or person that has records or knowledge of my eligibility to give such information to the Society.

SIGNATURE	DATE
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You may apply online at www.go-ires.org
OR remit this form to the IRES office.

If using this form, you may complete it electronically (preferred method). Be sure to save it to your computer before completing.

Your application **MUST** be accompanied by:

- 1) Verification of earning one of the required consumer/customer service designations (see page 2).
- 2) Transcripts showing course completion for the optional courses completed.
- 3) Attestation of IRES membership and two years of full time regulatory or insurance industry service.



I have read, understand, and attest to abide by the IRES Code of Professional Conduct and Ethics (go-ires.org/about/code).

☐ Yes ☐ No
Please attach a statement if your answer is no.

Has there been a final judgement against you in a civil action involving dishonesty or a breach of trust?

☐ Yes ☐ No
Please attach a statement if your answer is yes.

Have you been convicted of a criminal felony involving dishonesty or breach of trust?

☐ Yes ☐ No
Please attach a statement if your answer is yes.

I hereby affirm that the statements given on this form and attached information are accurate and complete.

SIGNATURE	DATE
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Remit entire form to:

207 East Ohio Street #430
Chicago, Illinois 60611

info@go-ires.org 708-820-8112

www.go-ires.org

Part I – Consumer Service Designation

To earn a CICSR®, an applicant must have successfully completed one of the following LOMA or The Institute consumer service designations:

- [ACS–Associate, Customer Service](#)
- [ACS–Associate, Customer Service — Life Insurance](#)
- [ACSR® - Accredited Customer Service Representative](#)

Part II – Electives

To earn a CICSR®, the applicant must also successfully complete any two of the elective courses listed below. Courses used to satisfy the designation requirement noted above, cannot be used to satisfy this requirement.

All AHIP courses	– Each individual course counts as one.
All LOMA Courses	– Each individual course counts as one.
All CPCU courses	– Each individual course counts as one.
All AIRC Courses	– Each individual course counts as one.
All AIC Courses	– Each individual Course counts as one.
All AINS Courses	– Each individual course counts as one.
All HS Courses	– Each individual course counts as one.
All AIS Courses	– Each individual course counts as one.
All AHM Courses	– Each individual course counts as one.
NAIC Courses (These courses are available to state employees only. Each counts as one course.)	<ul style="list-style-type: none"> – Foundations of Insurance Regulation – Basic Fraud – Core Legal – Any course from the General Regulatory Compliance Section

Note: Any courses used to earn one of the ACS designations will not count towards earning a CICSR®.

The courses listed below are no longer available within the CICSR Member Applications as they are either retired, replaced, or discontinued. However, if you have taken these courses in the past, these courses are still applicable for applying towards an IRES designation with the appropriate Certifications of Completion.

- ❖ ACS – Annuities (the courses in this track are accepted and only offered through December 31, 2015).
- ❖ ACS – Reinsurance (the courses in this track are accepted, but the courses have not been offered since December 31, 2012)
- ❖ ACS – Property & Casualty has been removed (only have the Canada version.)
- ❖ Insurance Regulation: IR 201 – American Institute for CPCU
- ❖ AIS 25 – Associate in Insurance Services (AIS) Program
- ❖ AINS 21 – Property and Liability Insurance Principles
- ❖ UND 386 – Underwriting Life and Health Insurance
- ❖ NAIC Course – Customer Assistance Training