



MCM Program Registration Form

Dates:

March 3 - 5, 2010

Hosted by the:
Ohio State Chapter of IRES
Location:

Ohio Department of Insurance

50 West Town Street, Third Floor, Suite 300

Columbus, Ohio 43215

First Name

Last Name

Company

Title

Phone Number

E-mail Address

Street Address

City

State

Zip

Special Diets:
 Diabetic

 Low Sodium

 Kosher

 Vegetarian

IRES Membership Status

Members	Fee
<input type="checkbox"/> General Members	\$425.00
<input type="checkbox"/> Sustaining Members	\$780.00

Non-Members*	Fee
<input type="checkbox"/> Regulators	\$705.00
<input type="checkbox"/> Non-Regulators	\$1,005.00

Sustaining Member Number: _____

*Non-members wishing to join IRES may include the appropriate membership application and dues payment with this registration form and receive the membership rate for this program. Membership applications can be found online at www.go-ires.org.

A General Member is any member in good standing who at the time of membership spent at least 75% of their professional time working for or on behalf of a state or federal insurance regulatory agency.

A Sustaining Member is any member (individual or firm) not working for or on behalf of an insurance regulatory agency

 I have enclosed my check for \$_____ made payable to IRES.

If this program is already full, please:

- Contact me about registering for a different MCM program
- Return the entire registration fee to me at the above address

Mail payment and registration form to:

 Jo A. LeDuc
 Office of the Commissioner of Insurance
 P. O. Box 7873
 Madison, WI 53707-7873

Cancellations & Refunds: Your registration fee minus a \$25.00 cancellation fee will be refunded to you if IRES receives written notice at least 30 days prior to the event. No refunds will be given after that date. However, your registration fee for this event may be transferred to another qualifying registrant.

2010 PROGRAMS


• **COLUMBUS, OH**
 MARCH 3 – 5, 2010

• **CHICAGO, IL**
 APRIL 21 – 23, 2010

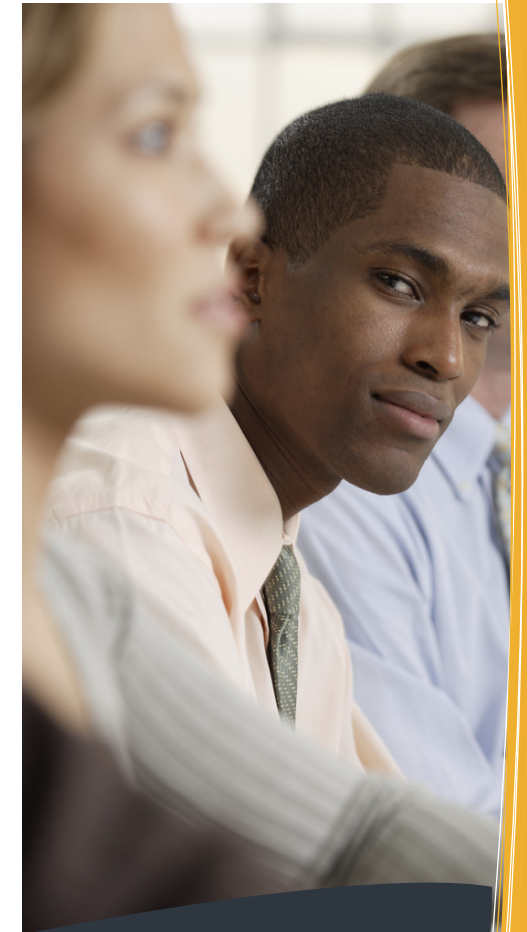
• **SEATTLE, WA**
 AUGUST 21 – 23, 2010

• **DALLAS, TX**
 OCTOBER 6 – 8, 2010

For more information, visit us on the web or contact us at:


Insurance Regulatory Examiner Society

 12710 S. Pflumm Rd, Ste 200
 Olathe, KS 66062
 Phone: 913-768-4700
 Fax: 913-768-4900
 E-mail: ireshq@swbell.net
www.go-ires.org



Columbus, OH
 March 3 – 5, 2010

Insurance
 Regulatory
 Examiners
 Society

MCMSM

PROFESSIONAL DESIGNATION PROGRAM

This unique and practical program provides hands-on training for insurance regulators and insurance industry professionals on how to conduct an effective and efficient market conduct examination. This advanced level training provides quality and meaningful credentials for seasoned market conduct personnel and others involved with market conduct examinations.

The MCM program covers the full spectrum of the market conduct process and provides valuable tools for examination management designed to achieve exam efficiencies. It is ideal for current and future examiners-in-charge and compliance personnel. MCM provides for an information exchange between professionals, advanced certification, and the ability to provide meaningful input for the advancement of professional standards and ethics in insurance regulation.

DESIGNATION

MCM Program participants that attend the program and successfully complete the certification examination on the last day of the program will earn the MCM designation.

PROGRAM MATERIALS

The MCM textbook will be e-mailed to participants once they have registered for the program. The textbook should be read prior to the start of the classroom instruction in preparation for the program.

PROGRAM LOCATION

Ohio Department of Insurance
50 West Town Street, Third Floor, Suite 300
Columbus, Ohio 43215

The registration fee covers the cost of the MCM textbook, the classroom materials, lunch on day 1 and day 2, refreshment breaks, and the examination. Participants are on their own for breakfast and dinner.

Attire for the MCM Program is business casual.



GROUND TRANSPORTATION INFORMATION

Ground transportation options can be located on the Port Columbus International Authority's website at <http://www.port-columbus.com/home.asp>

ACCOMMODATIONS

Hyatt on Capitol Square
75 East State Street
Columbus, OH 43215

A small block of rooms has been reserved for MCM participants at the above hotel. The room rate is \$117 plus tax. Reservations can be made online at <https://resweb.passkey.com/go/IRES> or by calling 1-888-421-1442. Ask for the Insurance Regulatory Examiners Society's group rate. The hotel reservation cutoff date is February 9, 2010. Reservations made after the cut off date will be based on availability and be at the prevailing rate.

PROGRAM DETAILS

Day 1

8:00 a.m. – 5:00 p.m.

- Introduction to Market Regulation
- Anatomy of a Market Conduct Examination
- Company Communication Techniques
- Examination Assignments
- Core Examination Procedures
- Questions of Fact
- Addressing Violations of Law and Regulations

Day 2

8:00 a.m. – 5:00 p.m.

- Technology in the Examination Process
- Effective Communication within the DOI
- Detection of Fraud
- Dealing with Issues That May Not Appear in the Final Report
- Workpapers and Confidentiality
- Management of Examination Staff
- Standardized Data Requests (SDRs)
- Actual Data Files
- Exam Management for Company Coordinators

Day 3

8:00 a.m. – 1:00 p.m.

- Procedure Reviews
- Global Case Study
- Certification Examination



CONTINUING EDUCATION INFORMATION

IRES members holding an AIE or CIE will automatically receive 15 continuing education credits for completion of the course.